

## **Privacy Policy**

**Velocity Unified Communications ("Company")** will not trade, sell, or disclose to any third party any form of subscriber identifiable information without the consent of the subscriber (except as required by subpoena, search warrant or other legal process or in the case where failure to disclose information will lead to imminent harm to the subscriber or others). This includes information derived from registration, subscription, and use of the Company's service.

### **Collection / Use of Information**

The Company will collect and use subscriber identifiable information for billing, provisioning of service, resolution of problems associated with service, 411 type directory services, and to inform subscribers of new products or services that will enhance the Company's ability to provide service to subscribers. The Company will use subscriber identifiable information to market products and services to the subscriber, but will not disclose or make available any subscriber identifiable information to any third parties seeking to market products. If a subscriber chooses in writing not to participate in direct marketing of new products and services from the Company then subscriber's information will not be used for the purpose of marketing new products. Additionally, the subscriber may request to have identifiable information deleted from the Company's directory.

### **Security**

The Company has invested and deployed a wide variety of technology and security features to ensure the privacy of subscriber information on its network. In addition, the Company has implemented strict operations guidelines to ensure subscriber privacy is safeguarded. The Company will continue to revise policies and implement additional security features as new technologies become available. However, Company cannot guarantee in any way that information provided to Company by subscriber may not be illegally obtained from Company.

### **Communications**

The Company will not read, listen to or disclose to any third parties private e-mail, conversations, or other communications that are transmitted using the Company services, except as required to ensure proper operation of services or as otherwise authorized by law.

### **Unlawful Activity**

The Company may use subscriber identifiable information to investigate and help prevent potentially unlawful activity or activities that threaten the integrity of service, the network integrity, that otherwise violate the Company's Service Agreements or activities that are or may be illegal.

### **Account Information**

The subscriber is responsible for ensuring that the information on file with the Company is current and accurate. Information provided by you to the Company shall not be shared to any third parties for commercial use.

### **Children's Privacy Policy**

The Company does not sell products or services for purchase or use by children. The Company does not knowingly solicit or collect subscriber identifiable information from children or teenagers under the age of eighteen. In addition, the Company will not knowingly link to any third party web site that solicits or collects subscriber identifiable information from minors. If you believe that a minor has disclosed personally identifiable information to the Company, please contact the Company at [info@vucinc.com](mailto:info@vucinc.com) so that the information can be removed.

### **Right to Modify**

The Company reserves the right to modify its Privacy Policy at any time. In the event that we make a material change to our policy we will post a notice of the change on this page.